

001 Microsoft Engineer

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Company: Emircom

Location: dubai

Category: other-general

Job brief Full responsibility of the Cloud Services and Infrastructure.

Administer systems such as Windows, Active Directory, Monitoring, , Exchange, DNS, Lync, and SharePoint

Diagnose system issues, predict future trends, make recommendations, and implement client solutions

Monitor system performance and be proactive in assessing and providing recommendations for improvement

Patch and update assigned systems

Manage the Antivirus solution as per the security best practices

Maintain and enhance assigned systems for a variety of different vendor products

Follow the escalation matrix and update the flash report for the delayed projects

Update the managers on open Problem Notifications, production issues.

Create, maintain and update required documentation, records, logs, and reports.

Manage the development and implementation of formal procedures

Support the management team to capture forecasting demand and assess the capacity requirements and operating budget allocation request to deliver the services.

Manage stakeholder expectation and resolve customer escalations.

Ability to interface with Senior Management and customers in a clear and concise manner.

Manage the team by implementing good management practices and ensuring continuing development of junior members

Design and control the governance processes and procedures Requirements Bachelor's

Degree in computer science or Information Systems

MCSE of higher qualification

Experience with monitoring, network diagnostic and network analytics tools

Experience with antivirus/malware and patch management technologies

Experience with administering systems, such as Microsoft Active Directory, Exchange, Lync, SharePoint

Experience in telecom technologies (Voice & Data, Advanced Connectivity, Security Services, Data Centre & Cloud, Mobility & Applications)

Very good experience in VMWare, VCentre, Network and/or Storage

Solid experience maintaining Cloud environment#J-18808-Ljbfrr

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