

## 003 Senior Cloud Engineer – Virtualization

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Company: Emircom

Location: dubai

Category: other-general

### Job brief

Full responsibility of the Cloud Services and Infrastructure.

Administer systems such as Windows, Active Directory, Monitoring, , Exchange, DNS, Lync, and SharePoint

Diagnose system issues, predict future trends, make recommendations, and implement client solutions

Monitor system performance and be proactive in assessing and providing recommendations for improvement

Patch and update assigned systems

Manage the Antivirus solution as per the security best practices

Maintain and enhance assigned systems for a variety of different vendor products

Follow the escalation matrix and update the flash report for the delayed projects

Update the managers on open Problem Notifications, production issues.

Create, maintain and update required documentation, records, logs, and reports.

Manage the development and implementation of formal procedures

Support the management team to capture forecasting demand and assess the capacity

requirements and operating budget allocation request to deliver the services.

Manage stakeholder expectation and resolve customer escalations.

Ability to interface with Senior Management and customers in a clear and concise manner.

Manage the team by implementing good management practices and ensuring continuing development of junior members.

Design and control the governance processes and procedures

## Requirements

Bachelor Degree in Computer Science or Information Systems

International Certifications from VMWare and MS Azure.

Must have knowledge on using the Cloud environment - VMWare, VCentre, vCloud

Director, VROPS, NSX, NSX-T, PKS, vCAV

Virtualization Platform and Public Clouds

Solid hands-on experience maintaining IT systems and Cloud environment

Solid experience maintaining and applying security policies and procedures

Solid experience in supporting, maintaining, and troubleshooting servers

Minimum 2 years' experience in Managed Cloud Service environment

#J-18808-Ljbffr

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