United Arab Emirates Jobs Expertini®

Adnoc Jobs – Engineer, IT Systems

Company: Adnoc

Location: abu dhabi

Category: other-general

Job Description:

To provide efficiently and specialized level-2 support for network, telecom, and security operation-related complex incidents, requests, and problems by providing effective resolutions to guarantee the IT Systems' reliability and availability and maintain smooth business operations, and reduce downtime.

(ads1)

Job Responsibilities:

Prepare and review network, telecom, and security operation capacity plan on a yearly basis based on the approved policies, procedures, and business plan for the respective period Ensure incidents are resolved completely with the accurate resolution to minimize repeated incidents. Fix problems reported for IT network, telecom, and security operation from the problem manager by performing Root Cause Analysis to provide a permanent solution. Plan and coordinate efficient integration of data communications for various mainframe computers, terminals, local area networks, personal computers, etc. into the network in order to provide flexible and reliable communications to support information transfer. Assist in defining the network and telecom services requirements for current and short-term use. Consolidate all requirements to ensure optimum use of resources, efficient services, and cost-effective configuration.

Perform 2nd Line of support for complex incidents, requests, and problems of network, telecom, and security operation areas and ensure the closure of service requests, incidents,

and Change Requests within the Target Resolution Time as per the Service Level Agreement.

Review the company requirements for telecommunication services including the definition of equipment layout, appropriate capacity, expandability, and network parameters such as transmission and routing plans.

Prepare the requirements and specifications for network, telecommunications, and security operation services for projects.

Monitor and review network, telecommunication, and security operation configurations to ensure the highest availability of services, particularly in the case of Priority 1 Incidents, and to minimize the impact of such incidents on operations.

Identify and promote the introduction of new technologies especially in the area of integration of data and voice communications in order to enhance the service and optimize the network resources utilization.

Job Requirements:

Sound knowledge of network program code performance tuning

Good understanding and awareness of IT Systems

Good knowledge of the latest development in network, telecom, and security systems (Cisco, Webex, CISCO Jabber, F5, Firewall, riverbed, Palo alto…)

Should have a minimum of 8+ years of work experience in large-scale industries, preferably from the Oil, Gas/Petrochemical industries.

Excellent knowledge of network and telecom systems backup and recovery scenarios and Data Center related solutions and technologies.

Bachelor in Computer Science, Information Technology, or Electronics Engineering.

Job Details:

Company:Adnoc

Vacancy Type:Full Time

Job Location:Abu Dhabi, United Arab Emirates

Application Deadline: N/A

(ads2)

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