

United Arab Emirates Jobs Expertini®

Ambassador - Concierge

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Company: Jumeirah Group Dubai

Location: Dubai

Category: sales-and-related

The job posting is outdated and position may be filled• Provide a courteous and professional service at all times. • Escorting guests to the room, hotel show around, provide in-room orientation, Make courtesy calls to in-house guests, Meet & Greet, inspect VIP arrival rooms and any related GSE tasks when needed. • Attend to all colleague meetings in the department and other related activities and be able to contribute suggestions for improvement. • Perform routine checks on: hygiene, cleanliness and functionality of general operational equipment's. • Coordinate and liaises with other dept. for daily requirements or when necessary. • Is efficient, diplomatic, and cooperative in dealing with his colleagues. • Report for duty punctually wearing the correct uniform and name badge at all times. • Maximize sales and profit by providing excellent value and service and utilizing suggestive and up-selling techniques. • Ensure that care is taken in the handling of all operating equipment so as to minimize breakage/damage. • Ensure all bills are checked for accuracy prior to presentation. • Adhere to all Jumeirah cashiering and cash handling procedures at all times. • Demonstrate knowledge of individual contribution to department objectives. • Suggest to manager or departmental trainer any training needed to enhance performance. • Has a complete understanding of and adhere to the hotel's policy relating to fire, hygiene, health and safety. • Maintain a high standard of personal appearance and hygiene at all times. • Respond to changes in the departmental function as dictated by the Resort or senior management. • Inspect back area for cleanliness. • Inspect operational materials for cleanliness. • Carry out occasional duties as required by the Management. • Remain accessible and attentive to guest needs. • Maintain a high standard of personal appearance and hygiene at all times•

Assist other Front Office sections when needed. • Proactively assists customers • Takes responsibility for identifying and meeting customer needs • Takes ownership and follows through customer requests • Greets the guest before the guest greets them • Never say No to the guests Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer. We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or malpractice, please contact us via contact us page. Our goal is to make hiring as easy as possible. We find the right talent for every company, ensuring that each candidate finds a job they enjoy. Dr.Job FZ LLC provides 360-degree AI-powered recruiting and job search solutions. If you are looking for a job and haven't found your chance yet, you can upload your profile on our website and find thousands of opportunities globally! Our platform gives you the flexibility you need to thrive in today's market by allowing you to apply for all different kinds of jobs, whether they are full- or part-time, remote or on-site.

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