

Application Support Manager

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Company: Miral Experiences

Location: abu dhabi

Category: other-general

Supporting the user community which also includes scheduled training on applications to the user community Responsible for application testing and driving UAT sessions for Maximo and Kronos Reviews current status of system applications and prepares recommendations for systems improvements Performs system administration activities, which includes coordinating and managing the installation/patches, and configuration of Kronos devices, software and related application software upgrades To provide Application services in the form of: Assisting End user community at 1st level Ability to manipulate, extract and validate data to create all necessary reports as required. Utilizing of reporting tool: IBM-BIRT Designing & maintaining workflows in line with the delegation of authority Designing & maintaining Start Centers, KPI's, Dash Boards and Work flows Managing user accounts related to Maximo Kronos application (and the associated security roles) Managing Web Sphere (for Maximo) and JBoss (for Kronos) Application Servers Ensuring that provided data is uploaded to the repository accurately Participating and assisting requirements gathering related to Maximo and Kronos applications Supporting a variety of interfaces Maximo-Oracle, Maximo-MSAD, Maximo Integration Framework (MIF), Kronos-Oracle Troubleshoot and fix Responsible for escalation to the technical team for infrastructure or database support/issues Responsible for escalation to the application manager Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer. We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or

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