Application Support Manager

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Company: Miral Experiences

Location: Abu Dhabi

Category: other-general

Supporting the user community which also includes scheduled training on applications to the user communityResponsible for application testing and driving UAT sessions for Maximo and KronosReviews current status of system applications and prepares recommendations for systems improvementsPerforms system administration activities, which includes coordinating and managing the installation/patches, and configuration of Kronos devices, software and related application software upgradesTo provide Application services in the form of: Assisting End user community at 1st levelAbility to manipulate, extract and validate data to create all necessary reports as required. Utilizing of reporting tool: IBM-BIRT Designing & maintaining workflows in line with the delegation of authorityDesigning & maintaining Start Centers, KPI's, Dash Boards and Work flowsManaging user accounts related to Maximo Kronos application (and the associated security roles)Managing Web Sphere (for Maximo) and JBoss (for Kronos) Application ServersEnsuring that provided data is uploaded to the repository accuratelyParticipating and assisting requirements gathering related to Maximo and Kronos applicationsSupporting a variety of interfaces Maximo-Oracle, Maximo-MSAD, Maximo Integration Framework (MIF), Kronos-Oracle Troubleshoot and fixResponsible for escalation to the technical team for infrastructure or database support/issuesResponsible for escalation to the application manager Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer.We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or

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