United Arab Emirates Jobs Expertini®

Application Support Specialist - BPM

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Company: Dicetek LLC

Location: dubai

Category: other-general

Ø Experience in Process modelling and development/implementation using IBM Blue Works Live and IBM BPM 8.5.X/BAW, Knowledge of Advanced Encryption Standards (AES) Ø Hands on experience on IT production support and should be well versed with ITIL IT Operations framework for incident, problem and change management. Ø Proficient in Application support and providing solutions to meet the requirements and design Proof of Concept (POC). Experience in defining the best practices and implementing right through the development stages. Ø Experience in integrating IBM BPM with databases, web services, LDAP, SMTP and other integration services, database integration, service integration. Ø Experience in installation and troubleshooting IBM BPM application. Hands-on in IBM WODM and IBM FileNet. Ø Experience in Integration with External systems like Microservices, CRM and Core banking systems involving middleware for secure transactions. E.g., Integration with FINACLE, TIBCO, Safe watch & FIRCO. Ø Should be able to manage complete BPM Application involving Process Flows /Handling Change Requests and Supporting the Critical Issues involving Production environment in IBM BPM. Ø Experience on performing the DR /PR Drill and OS patching on BPM infrastructure server. Process modeling and development/implementation using IBM. Ø Performs optimization, and automation activities to support the implementation of a product/application.

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