Applications Manager

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Company: The First Group Dubai

Location: dubai

Category: other-general

Provide AX functional support and consulting to the Finance and Procurement departments Design and build the AX solutions architecture for new business units Project Manage, implement and support ERP related Projects based on sponsor and key stakeholder needs Detail Business Requirements documentation and map to AX processes Model existing and proposed business processes via Visio Manage all ERP related organizational process assets for consolidation and distribution purpose Help define strategies to enable management clear visibility to both current and resolved issues Help create IT audit process for user and legal entity management Provide AdHoc SQL based reports for business units when required Can understand business/system/data challenges and translate them into requirements/solutions Utilizes sound development life cycle practices, adheres to established processes, and documents delivery of application solutions (including business analysis, design, testing, implementation, support, and decommissioning) Participate in ERP strategy and road mapping exercises, making recommendations and giving guidance as appropriate Manage and support the integration of other business applications with Dynamics AX Plan and manage vendor planned maintenance (e.g., application upgrades, releases, enhancements, service packs, etc.) on ERP server solutions and underlying infrastructure Works closely with support partners and vendors to ensure continuity of ERP software or hardware implementation, integration, and support Performs changes according to process, teamwork, and best practices for IT Change Management. Documents change, facilitates architecture review, plans and schedules change, coordinates with stakeholders, conducts testing, ensures training needs are addressed, and plans for roll-back in the event

that roll-back is needed Actively seeks out and builds knowledge to serve as ERP subject matter expert. Contributes technical knowledge and understanding to training programs, support processes, and operating procedures A significant level of trust and diplomacy is required, in addition to normal courtesy and tact. Scope of work will include access to sensitive data and financial perspectives requiring extreme confidentiality

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