

## Attractions Team Leader Motiongate

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Company: Dubai Parks & Resorts

Location: dubai

Category: other-general

The job posting is outdated and position may be filled

**Responsibilities:**

- Replace temporarily the Supervisor when required.
- Lead attraction operators during the evacuation activities in case of emergency.
- Ensures all staff is in position and are meeting all wardrobe standards and are delivering consistent exemplary guest service at all times.
- Maintains adequate staffing levels at all times and monitors staff rotation.
- Ensures all show sets and elements are functional and reports any anomalies to Supervisor.
- Performs on the job training for staff including ride certification, written assessments for staff and on-going refresher training.
- Completes daily paperwork and logs all work issues on appropriate forms.
- Spot checks ride safety procedures are consistently followed and adhered to.
- Checks attraction presentation standards and documents any missing show elements, reporting them to the appropriate department and lets management know of any show critical errors.
- Closes attraction at end of day by following all procedures. Finishes all daily paper work and follows all attraction closing protocols. Prepares next day's paperwork.
- Conducts daily briefings along with (and in absence of) Supervisor; minutes of which are recorded.
- Any other duties as may reasonably be requested by the management team.
- Opens attraction following all procedures and ensures operational readiness of both attraction and staff – maintains the logs.
- Monitors all employee breaks and lunches and documents any lateness, absence, or anomalies.
- Monitors queue line to ensure it is open to proper length and free of all hazards, trash and debris.
- Constantly monitors the Queue line and Emergence access / route.
- Responds to all guest situations in attraction, resolves any conflicts and documents for further review with the operations management team.
- Conducting evacuation drills periodically along with

Attractions Supervisor as set by the management. Ensuring team is efficient in evacuation.

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