

# United Arab Emirates Jobs Expertini®

## Bar Manager (Monkey Bar)

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Company: Accor

Location: Dubai

Category: healthcare-practitioners-and-technical

### Company Description

People who love their job put their all into it and aren't interested in the norm. That's just how we are: different, eye-catching and perhaps a little crazy. And we do everything we can to ensure it stays that way - with unconventional added extras and a stimulating environment where our colleagues enjoy their work and are able to achieve their full potential.

One Central's new living room is here. Relaxed, fun and packed full of things to do. Overlooking the Museum of the Future, near Dubai International Financial Centre, the hotel boasts 434 rooms and suites in addition to flexible events and co-working space. A total of five characterful restaurants and bars take guests on a culinary trip around the world.

### Job Description

A Bar Manager is responsible for overseeing all aspects of the Monkey Bar's bar and beverage service, including staff management, customer service, inventory control, and financial performance. They strive to create a welcoming and enjoyable atmosphere for guests while maximizing profitability.

COME AS YOU ARE AND JOIN THE 25h TRIBE!

### Qualifications

**Key Responsibilities:****Staff Management:**

Recruit, train, and supervise bar staff, ensuring high-quality service.

Create work schedules, monitor employee performance, and address any personnel issues.

Foster a positive and cohesive team environment.

**Customer Service:**

Maintain high standards of customer service and ensure guest satisfaction.

Handle guest complaints and feedback professionally and effectively.

Train staff in customer service best practices.

**Beverage Selection and Inventory:**

Manage and maintain a well-stocked bar with a diverse range of quality beverages.

Monitor inventory levels, order supplies, and manage stock rotation.

Control costs by minimizing wastage and theft.

**Bar Operations:**

Ensure the bar is clean, organized, and complies with health and safety regulations.

Develop and implement standard operating procedures (SOPs) for efficient bar operation.

Oversee the preparation and presentation of drinks.

**Menu Development:**

Create and update drink menus based on seasonal trends and customer preferences.

Set pricing strategies to optimize profitability while staying competitive.

**Financial Management:**

Monitor and analyze sales, costs, and profitability.

Develop and manage budgets, aiming to maximize revenue and minimize expenses.

Implement sales promotions and strategies to boost bar revenue.

**Marketing and Promotion:**

Collaborate with the hotel's marketing team to promote the bar through various channels.

Organize and host special events, themed nights, and entertainment to attract customers.

**Compliance and Licensing:**

Ensure the bar adheres to all relevant laws, regulations, and licensing requirements.

Maintain a clean record of inspections and licenses.

**Security and Safety:**

Implement security measures to prevent theft and ensure the safety of staff and customers.

Handle any security issues or disturbances in a professional manner.

### **Reporting:**

Prepare regular reports on bar performance, sales, and expenses for management.

Identify areas for improvement and develop action plans.

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