

Barista

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Company: Doubletree by Hilton

Location: Sharjah

Category: healthcare-practitioners-and-technical

What will I be doing?

As a Barista, you will be responsible for providing Guests with food and drinks as requested in an efficient manner and according to proper procedure and bar regulations. Specifically, you will be responsible for performing the following tasks to the highest standards:

Receive orders and serve customer requests completely in a timely manner.

Create and serve a range of beverages including classic cocktails and soft drinks etc.

Take food orders and assist the floor team with deliveries as required.

Understand menu content, any menu changes, and promotional activities.

Keep your service area clean, tidy, and well-prepared.

Efficiently manage the proper settlement of all customer accounts

Answer guest queries in a polite and helpful manner

Follow correct reporting procedures if faced with issues.

Practice Hilton Grooming standards including uniform dress code, cleanliness and personal hygiene.

Comply with hotel security, fire regulations and all health and safety legislation.

What are we looking for?

A Barista serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Customer Service experience

Ability to listen and respond to demanding Guest needs

Excellent leadership, interpersonal and communication skills

Accountable and resilient

Committed to delivering high levels of customer service

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Previous experience in similar role

Passion for delivering exceptional levels of guest service

EOE/AA/Disabled/Veterans

Schedule

:Full-timeBrand:Doubletree by Hilton

Job

:Bars and Restaurants

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