

Bartender

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Company: Accor

Location: Dubai

Category: healthcare-practitioners-and-technical

Company Description

'Why work for Accor

We are far more than a worldwide leader. We welcome you as you are and you can find a job and brand that matches your personality. We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.

By joining Accor, every chapter of your story is yours to write and together we can imagine tomorrow's hospitality. Discover the life that awaits you at Accor, visit

<https://careers.accor.com/>

Do what you love, care for the world, dare to challenge the status quo! #BELIMITLESS'

Job Description

The Role:

Behaves and acts in an exemplary fashion, embodying the brand mindset.

Welcomes guests, handles the sale and provision of all bar services available

Mix drinks, cocktails and other bar beverages as ordered and in compliance with hotel standard drink recipes.

Prepare alcohol or non-alcohol beverages.

Service Wine and Beer to guests.

Arrange bottles and glasses to make attractive displays.

Assess customers' needs and preferences and make recommendations

Ability to Sell or influence others for up selling and suggestive selling.

Provide recommendations and suggestions to guest for choosing Drinks and Snacks.

Serve customers in a friendly and helpful manner.

Keep the bar counter and work area neat and clean at all times.

Provide guidance to guests on resort activities, dining options and general resort and Regional information.

Determine when a customer has had too much alcohol and if required refusing any further serving on a polite way.

Demonstrate a thorough knowledge of food and beverage products, menus and Promotions

Ensure bar always will remain clean and tidy during the service and after the service.

Clear ashtrays as and when required.

Wash glassware and utensils after each use.

Maintain a clean working area by sweeping, vacuuming, dusting, cleaning of glass doors and windows, etc. if required.

Perform physical activities such as lifting and stooping.

Collect payment for drinks served and balance all receipts.

Prepare inventory or purchase requisitions as needed to replenish supplies.

Ensure that the assigned bar area is fully equipped with tools and products needed for Mixing beverages and serving guests.

Planning & Organizing:

Is familiar with all the hotel's services and informs guests about them

Increases bar revenue through additional sales techniques

Knows all the bar and menu products (preparation instructions)

Ensures equipment remains in good condition

Organising work to suit fluctuations in numbers

Operations:

Manages the stocks and setup for the bar in line with brand standards

Applies the procedures for opening and closing a point of sale

Provides a friendly and personal welcome for guests and is constantly attentive to their needs

Establishes good relations with guests, offering advice and fostering customer loyalty

Takes orders, serves guests and handles cash operations

May have to serve guests located outside the bar, maintains excellent relations with colleagues, particularly with departments close to the bar (restaurant, lobby etc)

Promotes the bar's special offers, cocktails and full range of products

Helps meet the department's targets by following the preparation instructions to the letter and using the right doses, by avoiding waste and loss of merchandise and by respecting the hotel's procedures and internal audit processes

Helps manage stocks and inventories

Manages invoicing and cash operations for the services sold

Is responsible for the bar's cash holdings

Qualifications

Ability to focus attention on guest needs, remaining calm and courteous at all times

Knowledge in using Micros / POS system

Experience in the hotel industry of at least 2-3years

Strong interpersonal and problem solving abilities

Ability to work well under pressure in a fast paced environment

Ability to work cohesively and collaboratively as part of a team

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