

United Arab Emirates Jobs Expertini®

Bell Captain Jobs in Ras Al Khaimah | Waldorf Astoria Careers

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Company: Waldorf Astoria

Location: ras al khaymah

Category: other-general

Bell Captain Jobs in Ras Al Khaimah | Waldorf Astoria CareersDescription:

A Bell Captain is responsible for supervising Bell persons, transferring and storing guest luggage and responding to guest requests in the hotel's continuing effort to deliver outstanding guest service and financial profitability.

Job Responsibilities:Greet and escort arriving and departing guests to and from their accommodations

Retrieve and transport guest luggage

Inspect guest rooms and acquaint guests with these rooms and their features

Respond to guest inquiries and requests in a timely, friendly and efficient manner

Organize and store luggage, as needed, according to guidelinesJob Requirements:Previous customer service experience in a supervisory role

The ability to listen and respond to demanding Guest needs

Excellent leadership, interpersonal, personal presentation and communication skills

Accountable and resilient

Commitment to delivering a high level of customer service#J-18808-Ljbffr

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