

United Arab Emirates Jobs Expertini®

Call Center Agent -Reservation

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Company: TASC Outsourcing

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Job Description :

Our client is in a **Premium Real estate** company. They are now looking **Call Center-Reservation Agent** to join them.

Roles & Responsibilities:

Handle many inbound and outbound calls to customers and clients managing room reservations

Identify the needs of customers, resolve issues, and provide solutions.

Upsell other products wherever possible.

Ensure you follow the customer service script provided by the company for uniformity.

Also, be well-read on company policies and the website for FAQs or policy-related answers.

Preference:

Immediate Joiners

Age Limit - 35 years

Experience in managing reservations in hospitality or travel industry preferred

Qualifications:

High school diploma or similar

Min 1-year experience in Call Center

Good communication skills in English and Arabic (Bilinguals preferred)

Benefits:

Medical Insurance

Visa

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