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Captain – Club Lounge Jobs In Dubai UAE | Accor

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Sofitel Dubai the Obelisk is Sofitel's largest property in the Middle East. The hotel features 594 luxury guestrooms inclusive of 68 suites and 96 serviced apartments in the heart of Dubai. A variety of trendy restaurants and bars including a contemporary Asian restaurant, a Gastro Pub, a French Brasserie and Pool Bar & Lounge bring residents and patrons together to celebrate the French "Joie de Vivre". Guests have the option to unwind at the Sofitel Spa with L'Occitane and outdoor pools with private cabanas or workout in a fully-fledged fitness center. Business travelers have access to 1,589 square meter of meeting space including one state-of-the-art ballroom ideal for the most sought after social gatherings

Responsibilities:

Must know all menu items, their garnishes, contents and preparation methods and be able to relay that information to guests in a polite and concise way if asked

Serve and clear food and beverage items in an unobtrusive and professional manner

Utilize the POS system to ring up sales, print checks

Carry trays, bus and reset tables with linen, china, glass and silver

Ascertain guests' satisfaction and handle solvable problem which may arise, informing a manager of the problem and how it was resolved

Follow cash and credit card procedures according to the guidelines of the accounting department

Maintain a clean, neat and orderly restaurant throughout service

Requirements:

Good reading, writing and oral proficiency in the English language

Must be well presented and professionally groomed at all times

Able to account and handle cash effectively and efficiently

Good communication and customer contact skills; good problem resolution skills

Strong F&B product knowledge

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