

Captain Jobs In Dubai UAE | Rotana Hotels

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Company: Rotana Hotels

Location: dubai

Category: other-general

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Job Description

We are currently looking for dynamic, and self-motivated Food & Beverage professionals who want to move their careers forward. As a Captain you are responsible to provide professional and customer focused service to our guests, ensuring their stay will become a memorable experience and your role will include key responsibilities such as:

Perform all necessary tasks to service food & beverage according to the standard of performance manual of the hotel

Acquire in depth knowledge of the food & beverage menu of the assigned outlet in order to assist and provide advice to guests

Practice good customer relations and attend to customer complaints and queries satisfactorily

Ensure the Outlet is set-up for service and supervise for a smooth operation

Direct and supervise the service team to ensure that all duties are performed as per standards

Ensure that all colleagues have received adequate training to perform their duties

Ensure proper organization, planning and control of supplies and maintain concise record of all beverage stock in order to ensure that the required is available

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