

Cashier

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Company: RIXOS

Location: Dubai

Category: healthcare-practitioners-and-technical

Job Description

What you will be doing:

When settling a guest check/billing in Fidelio by cash, the check/guest folio should be presented and our outlet/Front Office colleagues are responsible for ensuring the correct amount of money is received.

When our guest settles the check to a room, F&B colleagues must visually verify that the name on the check agrees with the name on the display. If the name is hard to verify, a second proof of identification is required.

When our guest tries to settle the check using a personal or company cheque, we need to inform the guest that in an F&B outlet, personal or company cheques are not accepted as a form of settlement.

When our guest presents foreign currency to settle the check in F&B outlet, he/she should be kindly advised to exchange it at Front Desk and pay by local currency – UAE dirhams.

To be punctual on duty.

Be well groomed to the standards laid down.

To comply with all hotel rules and regulations as outlined in the handbook and to be aware

of company disciplinary and grievance procedures

Qualifications

Your experience and skills include:

Relevant experience as a Cashier or Waiter handling similar responsibilities is an asset

Diploma/ BS degree in hospitality management, business administration, or related field

Proficiency in English

Additional European language is will be an asset

Excellent problem resolution skills along with outstanding communication and active listening skills

Ability to work flexible hours

Highly responsible and reliable with a professional presentation

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