

CHANEL | Deputy Boutique Manager Watch & Fine Jewellery in Dubai

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Company: CHANEL

Location: , Dubai, United Arab Emirates

Category: other-general

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Responsibilities:

Act as a strategic partner to the Boutique Manager on key projects and strategy implementation

Represent Boutique Management in absence of the Boutique Manager

Build relationships within the retail community to enrich competitor insight and communicate

with Boutique Manager key information

Delegating responsibilities and supervising business operations

Hiring, training, motivating and coaching employees as they provide attentive, efficient service to customers, assessing employee performance and providing helpful feedback and training opportunities.

Resolving conflicts or complaints from customers and employees.

Monitoring store activity and ensuring it is properly provisioned and staffed.

Analyzing information and processes and developing more effective or efficient processes and strategies.

Establishing and achieving business and profit objectives.

Maintaining a clean, tidy business, ensuring that signage and displays are attractive.

Generating reports and presenting information to upper-level managers or other parties.

Ensuring staff members follow company policies and procedures.

Requirements:

Bachelor's degree in business, management, or related field.

More education or experience may be preferred or required.

Strong understanding of business management, financial, and leadership principles.

Excellent communication, interpersonal, leadership, coaching, and conflict resolution skills.

Time and project management skills.

Ability to analyze processes and information, identify problems and trends, and develop effective solutions and strategies.

#J-18808-Ljbffr

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