

CID Associate

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Company: The First Group Dubai

Location: dubai

Category: other-general

The job posting is outdated and position may be filled• Greet, check-in, respond to requests and settle accounts while providing exceptional service. • Take initiative to add a personalized experience. • Proudly promote the hotel facilities, looking for opportunities to enhance a guest's stay through up-selling. • Check in and check out all the guests in the CID system, respecting the local government requirements, in order to avoid any penalties. • Monitor and correct any discrepancy shown by the PMS and CID system reconciliation. • Maintain a structured filing system, as per CID and audit procedures requirements. • At least 1 year of experience as a front desk agent in a 5*property. • Service focused personality is essential. • Front Office computer literacy (e.g., OPERA, VICAS, etc.) • Fluency in Arabic and English is a must; additional languages are a plus. • Excellent organizational skills and attention to detail Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer. We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or malpractice, please contact us via contact us page. Our goal is to make hiring as easy as possible. We find the right talent for every company, ensuring that each candidate finds a job they enjoy. Dr.Job FZ LLC provides 360-degree AI-powered recruiting and job search solutions. If you are looking for a job and haven't found your chance yet, you can upload your profile on our website and find thousands of opportunities globally! Our platform gives you the flexibility you need to thrive in today's market by allowing you to apply for all different

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