

Client Service Supervisor Jobs in Dubai | Cartier

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Company: Cartier

Location: dubai

Category: other-general

1- Client Service Supervisor

Job: Full Time

Location: Dubai, UAE

Description:

He/she is an ambassador of excellence in Service, supervising the after-sales services in the boutique: CS team, Client Experience, New project & services, CS KPIs and clients' complaint.

The supervisor must demonstrate a high level of experience and practical application of the Brand policies and procedures. He/she always adopt a solution-oriented mindset to overcome challenges.

He/she is responsible for supervising the CS practices to ensure the satisfaction and client loyalty.

Job Requirements:

You are curious and passionate

In a team, you put emphasis on collaboration

You have knowledge about Watchmaking and Jewelry techniques, and a drive for continuous learning

Fluent English (second language appreciated)

Experience working in a watch/jewellery background appreciated

Excellent verbal and written communication skills

Strong interpersonal skills; empathy, confidence, patience, team-player

Leadership skills

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