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Cloud Support Engineer | Canonical Dubai

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Company: Canonical

Location: dubai

Category: other-general

Cloud Support Engineer | Canonical Dubai

We're also the publishers of Ubuntu, the world's most popular enterprise Linux from cloud to edge, together with a passionate global community of 200,000+ contributors.

If you have an affinity for open source development and a passion for technology, then you will enjoy working with some of the best people in the industry at Canonical.

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Excellent verbal and written communication skills in English.

Hands-on and extensive working experience in supporting Linux systems including 3 or more of:

Virtualization / Cloud – primarily using KVM or OpenStack.

Containers – especially with Docker, LXD/LXC, or Kubernetes.

Storage technologies – block, object and network.

Networking (bonding, firewalling, bridging, switching, network file system tuning, MTU issues, etc.).

Cloud computing expertise in provisioning, monitoring, orchestration, etc.

Advanced troubleshooting experience:

Linux integration with other environments (authentication/directory services, network file systems, etc.).

Ability to navigate effectively stack traces and logs, and advise on next steps.

Solid understanding of OS and Application level bugs and when to escalate to the correct team.

Programming fundamentals in any language.

Extensive Customer support experience is key:

Customer needs are top priority.

Communicate professionally, emphatically, clearly and set the right expectations.

Ability to travel.

Don't miss out on this exciting opportunity – apply now at dubaiofferz.com

#J-18808-Ljbffr

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