

# United Arab Emirates Jobs Expertini®

## Cluster Asst Learning and Development Manager

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Company: Accor- North & Central America

Location: ajman

Category: other-general

Cluster Asst Learning and Development Manager Cluster Asst Learning and Development Manager Consistently offer professional, friendly and engaging service Facilitate all Company training programs and ensure standards are followed Provide on-going coaching and guidance for departmental Trainers or department Leaders to ensure consistency of quality training Ensure all training material is up to date Coordinate all training seminars Act as an internal performance consultant, involved in facilitating departmental meetings, focus groups and team-building activities as required Partner with external organizations who provide support for the hotel's learning strategy Ensure all team member training, documentation and testing is completed in the required time frame Create and develop training materials and programs to meet the needs of the hotel Follow outlet policies, procedures and service standards Follow all safety policies Other duties as assigned Qualifications Previous leadership experience in a related field required Previous Hotel experience preferred Excellent interpersonal, communication and organizational skills Highly responsible & reliable Ability to work cohesively as part of a team Ability to focus attention on guest needs, remaining calm and courteous at all times Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer. We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or malpractice, please contact us via contact us page. Our goal is to make hiring as easy as possible. We find the right talent for every company, ensuring that each candidate finds a job they enjoy. Dr.Job FZ LLC provides

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