

United Arab Emirates Jobs Expertini®

Collections Representative

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Company: Tanfeeth Dubai

Location: dubai

Category: other-general

To ensure to follow up on the delinquent pool assigned for the month and achieve the respective targets. Raising final settlements for customers depending on the reasoning which include loss of job, salary reduction, and medical condition. To ensure to update the system completely based on the action code. To ensure to increase the number of back flow accounts in the individual lists, focusing on collecting 2 or more installments monthly. Ensure customer satisfaction scores are in line with benchmarks. To ensure that all the TOM elements and Tanfeeth values are implemented and followed. Qualifications: Customer Service or collection experience. Strong communication & negotiation skills and have the ability to communicate effectively. Good listening skills along with an articulate and clear telephone manner. Computer literate, with strength in Excel. Graduated candidates only eligible to apply.

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