

## Concierge

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Company: Atlantis Resorts

Location: Dubai

Category: healthcare-practitioners-and-technical

( 10883 )

At Atlantis, we exist to bring the extraordinary to every holiday and experience through connection, empowerment, precision, care and warmth. Inspired by the majesty and mystery of the ocean, Atlantis resorts are unique destinations full of life, wonder and surprise, where we seek to exceed our guests' expectations at every possible turn.

Nestled between the calm turquoise waters of the Arabian Gulf and the majestic Dubai skyline, Atlantis, The Palm is the crown of the world-famous Palm island in Dubai. With a sense of exhilaration and discovery, we create unforgettable memories by providing guests the opportunity to discover an extraordinary world filled with thrilling adventures. Whether we are designing a couple's retreat or serving the extraordinary in one of our award-winning celebrity chef restaurants, we approach everything with imagination to spark a sense of courage, inspiration and innovation. This is not simply our job, it's our passion.

### About The Role

A Concierge is crucial to the success of the guest stay and creating amazing experiences and everlasting memories. A true people person must enjoy working closely with guests and surrounding teams to be able to anticipate, align and surprise and delight guests through a natural and anticipatory style of service. The Concierge team has an exceptional

Food & Beverage, Hotel, internal and local knowledge of Dubai so are able to enhance and make tailored guest experiences and itineraries. The Concierge is responsible for working closely with all guests to deliver detailed service options, create itineraries, arrange tours & transport along with the ability to arrange a wide variety of guest booking needs, pre and post-stay correspondence, and must have exceptional verbal and written communication skills.

## About You

A successful applicant must demonstrate a true passion for service delivery and provide bespoke suggestions and services to our guests. The candidate must constantly be enhancing and sharing their knowledge with the team to ensure a world-class and up-to-date knowledge within the team is maintained. Due to guest demographics, being able to converse in Russian, Arabic, Chinese, French, or German is advantageous.

Atlantis Dubai is an iconic entertainment destination comprised of two world-class resorts; Atlantis, The Palm and Atlantis, The Royal; offering an unbeatable opportunity for you to grow and develop in your career. Join a team that is adventurous, creative, warm-hearted and extroverted. We believe in making our guests happy beyond anything they have ever imagined. We wow them at every turn and create memories that will last a lifetime. You will be at the heart of this vision, to constantly innovate to deliver Amazing Experiences and Everlasting Memories.

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