

United Arab Emirates Jobs Expertini®

Concierge

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Company: Four Seasons Hotels and Resorts

Location: Dubai

Category: healthcare-practitioners-and-technical

About Four Seasons:

Four Seasons is powered by our people. We are a collective of individuals who crave to become better, to push ourselves to new heights and to treat each other as we wish to be treated in return. Our team members around the world create amazing experiences for our guests, residents, and partners through a commitment to luxury with genuine heart. We know that the best way to enable our people to deliver these exceptional guest experiences is through a world-class employee experience and company culture.

At Four Seasons, we believe in recognizing a familiar face, welcoming a new one and treating everyone we meet the way we would want to be treated ourselves. Whether you work with us, stay with us, live with us or discover with us, we believe our purpose is to create impressions that will stay with you for a lifetime. It comes from our belief that life is richer when we truly connect to the people and the world around us.

About the location:

The Four Seasons Resort Dubai at Jumeirah Beach with its unparalleled location, fresh approach to luxury and legendary personalized service, has exceeded the high expectations in the ultra-competitive Dubai market. At Four Seasons we believe that our most important asset is our team of employees. The Four Seasons has a tremendous commitment to the development and training of all employees. We ensure that the best packages and finest management structure are in place to guarantee a stable environment in which development is second nature for our employees. Successful Four

Seasons candidates will be offered once-in-a-lifetime opportunity rich in personal and professional growth. Four Seasons Dubai at Jumeirah Beach includes five outlets options - from the beachfront Sea Fu restaurant to the rooftop Mercury Lounge, and it includes 237 Dubai luxury hotel rooms – including 49 suites – subtle Arabic design motifs blend with cool, contemporary style, featuring soft backgrounds of blue or green. Dubai is the second largest of the seven Emirates that make up the United Arab Emirates, Dubai is located on the southern shore of the Arabian Gulf. Has a Sub-tropical, arid climate.

What you will do:

Provide upscale guest service experiences to guests throughout their stay.

Proactively work and engage 3rd party vendors included but not limited to: Transportation, Valet parking and car rental companies.

Recommend local tourist spots, including places to dine, shop and sight-see.

Monitors standards of service and response to our overall product, through observations and Medallia guest comments, and recommends short- and long-term changes through regular feedback, daily reports and proposals.

Reply to the guest's inquiries via email and Four Seasons Chat.

Utilizes a variety of computer systems within all Front Office departments.

What you will bring:

At least 2 years' experience in a similar role within 5* Luxury Hotels.

Strong communication and customer service skills.

What do we offer:

Work Authorization

Competitive tax free salary, service charge, tips

End of service gratuity

Complimentary full board living accommodation in a high quality, well-resourced staff housing

Vibrant fitness facilities including gym and swimming pool

Free transportation to and from work

Medical and life insurance

Paid annual leave

Paid home leave tickets

Social and sporting events

Learning & Development Programmes

Career opportunities and international transfer

And more...

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