

Contract Manager – Airports in UAE | Serco Careers

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Company: Serco

Location: united arab emirates

Category: other-general

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Description:

The role will be the senior Serco person on the contract and therefore responsible for all staff, and subcontractors, together with the financial and operational performance of the contract. This role is accountable for the overall contract management functions including but not limited to leadership, planning, co-coordinating, accountability and strategies and to ensure the contract delivers to contract Service Level Agreements on behalf of the Client & Serco.

Job Responsibilities:

- a- Manage the day-to-day operations of all elements of the Contract to meet all statutory, regulatory, business, strategic requirements.
- b- Deliver contractual Service Level Agreements and Key Performance Indicators (KPI).
- c- The review, approval and execution of all commercial contractual terms in accordance with client requirements.
- d- Manage stakeholder relationships within the client organisation.

Job Requirements:

- a- Extensive experience in a leadership and operational role in

Transport/Airport/ANS/Customer Service Experience industry with proven evidence of contract management budget and business complexity commensurate with an international airport/ANS facility.

- b- Have led a diverse, multi-cultured, multi-disciplined workforce to achieve the work

output and quality of services.

#J-18808-Ljbffr

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