

# United Arab Emirates Jobs Expertini®

## Creative Account Manager - Dubai

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Company: Marsh McLennan

Location: dubai

Category: other-general

Oliver Wyman is a global leader in management consulting. With offices in more than 70 cities across 30 countries Oliver Wyman combines deep industry knowledge with specialized expertise in strategy operations risk management and organization transformation. The firm has more than 6500 professionals around the world who work with clients to optimize their business improve their operations and risk profile and accelerate their organizational performance to seize the most attractive opportunities. Oliver Wyman is a wholly owned subsidiary of Marsh & McLennan Companies NYSE: MMC. For more information visit (link removed). Oliver Wyman is now looking for a Creative Account Manager in Dubai! The Opportunity As a Creative Account Manager you will be the liaison between the creative team and selected CITs in the Middle East. You will proactively work with the consulting teams on understanding and forecasting client needs delivering a seamless service experience and arranging resources in advance to ensure efficient and successful project outcomes. This individual will act as the single point of contact streamlining communication and fostering strong client relationships. The daytoday responsibilities of a Creative Account Manager: Building and maintaining strong proactiverelationships with designated CIT teams and partners to support highpriorityprojects and meet the regions specific demands. Collaborating closely with internal creativeteams such as Presentation Design and Media to align on client expectationsand deliverables. Engaging with thirdparty vendors andfreelancers to complement and enhance the teams capabilities where needed. Overseeing the smooth and successfulexecution of client projects by managing workflows timelines and clientcommunications. Regularly assessing client feedback to refine

and improve service delivery ensuring client satisfaction and retention. Reporting on key account metrics to measure service impact client engagement and project success. Required Skills and Experience Account Management Proven work experience as a Customer Success Manager/Account Manager or a similar role in the creative services industry. Communication Be able to communicate effectively with team members stakeholders and clients. Have excellent listening negotiation and presentation abilities. Strong verbal and written communication skills in English and Arabic. Design Knowledge Have a solid understanding of design and creative process across different mediums. Have a passion for the creative industry and a keen eye for quality design. Problem Solving Be able to identify and solve problems effectively including analyzing project risks and issues and developing mitigation strategies. Technical Knowledge Understand the technical aspects of the project including the technologies tools and methods used to deliver the project successfully. Attention to Detail Have great attention to detail including tracking project progress monitoring hours and ensuring that all project deliverables meet quality standards. Time Management Be able to manage time effectively including prioritizing tasks managing multiple projects simultaneously and meeting deadlines. Adaptability Be able to adapt to changing project requirements and priorities including adjusting project plans and resource allocation as necessary. If you're a self-starter with a passion for design and a track record of driving change we want to hear from you. Apply today and join us in shaping the future of design at Oliver Wyman!

Why join us at Oliver Wyman? At Oliver Wyman we lead with heart we love what we do and have fun while we do it! We also strive for breakthroughs by questioning seeking diverse perspectives and finding powerful and sustainable solutions ([link removed](#)) If you share these values and want to work as one and own our impact at the same time be brave and achieve the amazing with us! We're individuals who are self-starting motivated energetic entrepreneurial about what we do. We have the common aspiration to have an impact leave a legacy and change the world. We have no interest in running a steady-state business. We want to build grow and shape the environment around us. We value an environment where every member of Oliver Wyman is encouraged and expected to voice his or her opinion. We believe that to create a true meritocracy we need to remove artificial barriers to opportunity. We value people whose lives balance work and non-work activities because we believe they are both more interesting colleagues and are able to make better contributions to the Firm. We push ourselves hard to deliver excellence but we also work to extract the maximum benefit from the flexibility of a project-based business. We

provide the ability to take career breaks for personal or family reasons. We fundamentally value each others time and are sensitive to how it is used. We are an output not inputbased culture have respect for peoples personal decisions and believe that ones workload must be sustainable. We seek balance for ourselves and our colleagues.To learn more please follow us on Facebook LinkedIn or Twitter: OliverWyman. (link removed)/careersMarsh & McLennan Companies and its Affiliates are EOE Minority/Female/Disability/Vet/Sexual Orientation/Gender Identity employers.

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