

## Customer Adviser Jobs In Dubai | IIQAFGROUP

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## Customer Adviser Jobs In Dubai | IIQAFGROUP

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We at IIQAF are looking for an enthusiastic and customer service-focused individual to join our team as Customer Adviser. Our ideal candidate will be responsible for providing exceptional customer service to our clients and stakeholders. You will use your interpersonal and problem-solving skills to quickly and effectively resolve customer inquiries, provide feedback, and educate our clients.

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**Responsibilities**Engage with customers over the phone, email, and other channels to answer inquiries and provide assistance.

Respond promptly to customer inquiries to ensure customer satisfaction.

Gather customer feedback to provide actionable suggestions to the team.

Stay up to date with all products and services provided by IIQAF.

Manage customer accounts and ensure all information is accurate and up-to-date.

Research and troubleshoot customer issues to actively resolve customer concerns.[Apply Also](#)

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**Requirement**Bachelor's degree in a relevant field or equivalent experience.

Demonstrated excellent communication and interpersonal skills.

Thorough understanding of customer service principles, practices, and procedures.

Proficiency in Microsoft Office Suite and other customer service software.

Ability to think logically and work well under pressure.

Excellent organizational and multitasking skills.

Ability to maintain excellent relationships with customers. Apply Also Etisalat Careers Jobs In Dubai || Urgent hiring || Apply Now

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