

Customer Advisor Jobs In Sharjah | IIQAFGROUP

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Category: other-general

Customer Advisor Jobs In Sharjah | IIQAFGROUP

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IIQAF is looking for an outgoing and detail-oriented Customer Advisor to join our team as an integral part of our customer relations. The primary responsibility of the Customer Advisor is to provide stellar customer service and support to our clients. The Customer Advisor should be able to promptly answer any questions from customers and address their issues effectively.

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Responsibilities Respond to customer inquiries quickly, accurately and thoroughly
Identify customer needs and provide resolutions to their questions/problems in a timely manner.

Keep up to date with all new products, services, and procedures.

Work closely with customers to understand their issues, provide feedback on their feedback/inquiries.

Utilize all available tools to assist customers—email, chat, etc.

Handle customer complaints professionally and respectfully.

Stay in constant communication with customers and keep customers updated about their progress. Apply Also Medical Advisor Complement Gulf Jobs in Dubai | AstraZeneca

Requirements Minimum 2 years of customer service related experience in a similar position.

Exceptional written and verbal communication skills.

Strong attention to detail and problem-solving abilities.

Ability to multitask and thrive in a fast-paced environment.

Computer proficiency in MS Office and customer service software.

Excellent organizational and analytical skills.

Demonstrated ability to provide high levels of customer satisfaction. Apply Also

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