

United Arab Emirates Jobs Expertini®

Customer Experience Executive Jobs | Al Tayer Group Careers

[Apply Now](#)

Company: Al Tayer Group

Location: dubai

Category: other-general

For More Top Organization Jobs:[Click Here](#)

The Senior Customer Experience Executive serves as the voice and champion of the customer, driving end-to-end customer experience improvement across all levels of Al Tayer Insignia including customer feedback loops (VOC), VIP customer retention and management and customer feedback analytics and insights.

Job Responsibilities

Leverage and unify multiple customers listening posts (surveys, customer verbatim, focus groups, social media, etc.) to create a more reliable and sensitive customer feedback signal. Collaborate with the wider organization to build a CX strategy around a single customer-focused metric (NPS, CSAT, or/and Customer Effort Score – CES).

Partner with Data Science and Analytics teams to build a CX issue-to-solution reactive and predictive model.

Create specific recommendations and action plans to drive product, people, and process improvement strategy across every customer touchpoint.

Work with cross-functional partners to identify and implement optimal solutions in the areas identified.

Job Requirements

Graduates Degree, preferably in Business Administration, Mathematics & Statistics,
Business Administration, Engineering, or related field with a strong emphasis on data.

Customer Experience (CX) related Certification (eg CCXP) Years of Experience.

Minimum 5-7 years' experience in CX/VOC program management.

Experience to work/build relationships with cross-functional teams with ease, delivering impact consistently through seamless communication, influencing teams towards achieving goals.

#J-18808-Ljbffr

[Apply Now](#)

Cross References and Citations:

1. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Ai-ml-jobs Jobs dubai](#) [Ai-ml-jobs](#) ↗

2. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Ophthalmologistjobs Jobs duba](#) [Ophthalmologistjobs](#) ↗

3. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Sustainabilityjobs Jobs duba](#) [Sustainabilityjobs](#) ↗

4. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Gulfjobscentral Jobs duba](#) [Gulfjobscentral](#) ↗

5. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Instrumentationjobs Jobs duba](#) [Instrumentationjobs](#) ↗

6. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Searcheruropeanjobs Jobs duba](#) [Searcheruropeanjobs](#) ↗

7. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Egyptjobs Jobs dubai](#) [Egyptjobs](#) ↗

8. [Customer Experience Executive Jobs | AI Tayer Group Careers](#) [Denmarkjobs Jobs](#)

dubai Denmarkjobs ↗

9. Customer Experience Executive Jobs | Al Tayer Group Careers Stockholmjobs Jobs dubaStockholmjobs↗

10. Customer Experience Executive Jobs | Al Tayer Group CareersBluecollarjobs Jobs dubaBluecollarjobs ↗

11. Customer Experience Executive Jobs | Al Tayer Group CareersFinddriverjobs Jobs dubaFinddriverjobs ↗

12. Customer Experience Executive Jobs | Al Tayer Group CareersMaintenancejobs Jobs dubaMaintenancejobs↗

13. Customer Experience Executive Jobs | Al Tayer Group CareersFresherjobs Jobs dubai Fresherjobs ↗

14. Customer Experience Executive Jobs | Al Tayer Group CareersCostaricajobs Jobs dubaCostaricajobs ↗

15. Customer Experience Executive Jobs | Al Tayer Group Careers Johannesburgjobs Jobs dubaiJohannesburgjobs ↗

16. Customer Experience Executive Jobs | Al Tayer Group CareersTrendzfurnitures Jobs dubaiTrendzfurnitures ↗

17. Customer Experience Executive Jobs | Al Tayer Group CareersOrthopedicjobs Jobs dubaOrthopedicjobs ↗

18. Customer Experience Executive Jobs | Al Tayer Group CareersCounselorjobs Jobs dubaCounselorjobs↗

19. Customer experience executive jobs | al tayer group careers Jobs Dubai ↗

20. AMP Version of Customer experience executive jobs | al tayer group careers ↗

21. Customer experience executive jobs | al tayer group careers Dubai Jobs ↗

22. Customer experience executive jobs | al tayer group careers Jobs Dubai ↗

23. Customer experience executive jobs | al tayer group careers Job Search ↗

24. Customer experience executive jobs | al tayer group careers Search ↗

25. Customer experience executive jobs | al tayer group careers Find Jobs ↗

