

Customer Service Manager | ITP Media Group Jobs

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Company: ITP Media Group

Location: dubai

Category: other-general

1- Customer Service Manager

Job: Full Time

Location: Dubai, UAE

Description:

We're looking for an enthusiastic and motivated candidate, with a minimum of 1+ years' experience in B2B marketing and operations. Reporting into the Digital Publisher, you will support end-to-end Account Based Marketing programs for our clients, who include some of the world's largest technology brands

Job Responsibilities:Support the client teams with a variety of hands-on job requirements from quality assurance and reporting through to project management of virtual events and content marketing.

Work with our specialist brand teams to ensure commercial work is delivered on time and to a high standard.

Build relationships with clients – making sure they're kept up to date with the progress and results of campaigns.

Work to develop your understanding of ITP Media's B2B services and products, including creative services, applied technology, paid media and lead generation and verification, through a mix of formal and on-the-job training, to build client consultancy skills.

Requirements:The initiative to take on a variety of hands-on job requirements.

A smart and inquisitive mind with a passion for learning more about Account Based Marketing and an active interest in growing your understanding of the customers you'll work

with and ITP Media's B2B offering.

Skills to brief and update colleagues and provide advice to clients.

Ability to organise your workload, and work with the team to prioritise competing requests, delivering tasks on time and to a high standard, as effective project management will be a core component of this role.#J-18808-Ljbfrr

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