

United Arab Emirates Jobs Expertini®

Customer Service Manager Jobs In Dubai | Tanfeeth

[Apply Now](#)

Company: Tanfeeth

Location: Dubai

Category: other-general

Customer Service Manager Jobs In Dubai | Tanfeeth

Apply Also Customer Adviser Jobs In Dubai | IIQAFGROUP

The Incumbent is responsible for providing specialist services relating to business support activities. Typically, they include services oriented to product, process, and Customer service. The person would be responsible for ensuring completion of tasks bearing in mind the service standards associated with Emirates NBD. The role would require technical expertise, compliance, and control orientation as well as team management and motivational skills

Apply Also Customer Service Representative Jobs In Dubai | Eco Drive Driving Institute
Responsibilities

Ensure following processing of transactions and customer requests is within TAT

BPM related requests

Siebel CRM related requests

Monitoring monthly Department level SR escalation

Monitoring of walk in Customers at center & handling any customer escalations

Ensure the average Customer Complaint Resolution Time is within set TAT limits

Ensure customers have a positive and satisfactory experience based on the average

monthly CSAT & NPS scores

Customer complaints and escalations are resolved within timelines

Monitoring compliance alerts managed by CSRs for RM & No RM base customers

Apply Also Assistant Buyer – Cosmetics Jobs in Dubai | GMG

Requirement

Handling FP&I cases for the center

Handling Legal cases for review and arranging cost approval

Implementation of process improvement at the center level and monitor the performance on regular basis

Maintenance of Waiver deferral MIS for center and weekly updation of the same with central BSU-BAU team

Supporting RMs on Central Bank queries to confirm on the Safe deposit lockers/ details of the Credit card / loans or any other facilities held by the customer

Assist center head in day-to-day operations

Supporting RMs for operation issues like clearing and expediting the payments for sensitive customers, etc.

Apply Also Sheraton Hotels Dubai Careers Available 2023 || Apply Now For Free

For More Jobs

Sales Beauty Promoter Jobs In Abu Dhabi | GMG

System Analyst Jobs In Dubai UAE 2023 | Celine

Logistics Supervisor Jobs In Abu Dhabi | Sundus

Administrative Assistant Jobs In Dubai UAE 2023 | Nathan & Nathan

Marketing Intern Jobs In Sharjah UAE 2023 |Marriott

Marketing Executive Jobs In Abu Dhabi | Al Futtaim

Attendant Food and Beverage Jobs In Dubai UAE 2023 | Atlantis Resorts

F&B Hostess Jobs In Dubai UAE 2023 | Palm Jumeirah

Administrator Jobs In Abu Dhabi | Hyatt

Paymaster Jobs In Dubai UAE 2023 | Atlantis The Palm

In-Room Dining Waiter/Waitress for the Dubai Waldorf Astoria

Sales Executive Jobs In Abu Dhabi | GMG

Housekeeping Attendant Jobs In Dubai UAE 2023 | Hilton

Customer Service Jobs In Dubai UAE 2023 | Confidential

Executive Assistant Jobs In Abu Dhabi | Robert Walters

Commis II Jobs In Dubai UAE 2023 | Hilton

Bellman Jobs In Dubai UAE 2023 | Hilton

Digital Associate Jobs In Abu Dhabi | Sundus

Clinical Dietitian 2 Jobs In Dubai UAE 2023 | Chelsy International

Office Manager Jobs In Abu Dhabi | Robert Half

Executive Assistant Jobs In Abu Dhabi | Michael Page

Executive Assistant Jobs In Abu Dhabi | Confidential

Data Entry Operator Jobs In Abu Dhabi | GMG

Housekeeping Attendant Jobs In Abu Dhabi | Hyatt

Customer Service Representative Jobs In Dubai UAE 2023 | Chelsy International

Waiter/ Waitress Jobs In Dubai UAE 2023 | Hilton

Commis III Jobs In Abu Dhabi | Savills

#J-18808-Ljbffr

[Apply Now](#)

Cross References and Citations:

1. [Customer Service Manager Jobs In Dubai | Tanfeeth Governmentjobsnearme Jobs Dubai Governmentjobsnearme ↗](#)
2. [Customer Service Manager Jobs In Dubai | Tanfeeth Ophthalmologistjobs Jobs Dubai Ophthalmologistjobs ↗](#)
3. [Customer Service Manager Jobs In Dubai | Tanfeeth Perhourjobs Jobs Dubai Perhourjobs ↗](#)
4. [Customer Service Manager Jobs In Dubai | Tanfeeth TechgiantcareersJobs Dubai Techgiantcareers ↗](#)
5. [Customer Service Manager Jobs In Dubai | Tanfeeth Karachijobs Jobs Dubai Karachijobs ↗](#)
6. [Customer Service Manager Jobs In Dubai | Tanfeeth Internjobs Jobs Dubai Internjobs ↗](#)
7. [Customer Service Manager Jobs In Dubai | Tanfeeth Seouljobs Jobs Dubai Seouljobs ↗](#)
8. [Customer Service Manager Jobs In Dubai | Tanfeeth Expertinireview Jobs Dubai Expertinireview ↗](#)
9. [Customer Service Manager Jobs In Dubai | Tanfeeth Iraqjobs Jobs Dubai Iraqjobs ↗](#)

10. **Customer Service Manager Jobs In Dubai | TanfeethTeachingeducationJobs Dubai Teachingeducation** ↗
11. **Customer Service Manager Jobs In Dubai | TanfeethBirminghamjobs Jobs Dubai Birminghamjobs** ↗
12. **Customer Service Manager Jobs In Dubai | TanfeethPhysicianjobsnearmeJobs Dubai Physicianjobsnearme** ↗
13. **Customer Service Manager Jobs In Dubai | TanfeethBaghdadjobs Jobs Dubai Baghdadjobs** ↗
14. **Customer Service Manager Jobs In Dubai | TanfeethPsychiatristjobsnearmeJobs Dubai Psychiatristjobsnearme** ↗
15. **Customer Service Manager Jobs In Dubai | TanfeethAndroidjobs Jobs Dubai Androidjobs** ↗
16. **Customer Service Manager Jobs In Dubai | TanfeethPhoenixjobs Jobs Dubai Phoenixjobs** ↗
17. **Customer Service Manager Jobs In Dubai | TanfeethKazakhstanjobs Jobs Dubai Kazakhstanjobs** ↗
18. **Customer Service Manager Jobs In Dubai | TanfeethPediatricjobsnearme Jobs Dubai Pediatricjobsnearme** ↗
19. **Customer service manager jobs in dubai | tanfeeth Jobs Dubai** ↗
20. **AMP Version of Customer service manager jobs in dubai | tanfeeth** ↗
21. **Customer service manager jobs in dubai | tanfeeth Dubai Jobs** ↗
22. **Customer service manager jobs in dubai | tanfeeth JobsDubai** ↗
23. **Customer service manager jobs in dubai | tanfeeth Job Search** ↗
24. **Customer service manager jobs in dubai | tanfeeth Search** ↗
25. **Customer service manager jobs in dubai | tanfeeth Find Jobs** ↗

Source<https://ae.expertini.com/jobs/job/customer-service-manager-jobs-in-dubai-tanfeeth-dubai-tanfeeth-411-116395/>

Generated on: 2024-04-29 by [Expertini.Com](https://expertini.com)