

United Arab Emirates Jobs Expertini®

Customer Service Manager

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Company: Sales Maritime Group

Location: united arab emirates

Category: other-general

Customer Service ManagerA result-oriented business professional with sixteen years in Customer Service and Insurance Industry. Ten Years of managerial experience in 24 X 7 call centre, claims management organizations. Promoted four times in ten years due to ability to quickly assess call centre, claims management operation and implement the proper balance of people, process and technologies to improve employee productivity and achieve high client service levels. Excellent leadership, communication, team building, strategic planning and problem solving skills. Recognized for having the ability to develop client-focused organizational cultures resulting in significantly higher customer satisfaction.

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