United Arab Emirates Jobs Expertini®

Customer Service Officer

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Company: Majid Al Futtaim Location: United Arab Emirates Category: healthcare-practitioners-and-technical

Majid Al Futtaim is the leading shopping mall, retail, communities, entertainment developer and operator in the Middle East, North Africa, and Central Asia regions. With over 48,000 people, revenues of over US\$ 11 Billion, and operations in 18 countries. Some of the iconic brands we carry include Mall of the Emirates, Carrefour, All Saints, Lego, City Center, Abercrombie & Fitch, & Vox Cinemas. We believe in making Great Moments for Everyone, Every day.

JOB TITLE

Customer Service Officer - Emirati | MAF Entertainment | Global Snow

Role Summary

Supervise the team on the site and ensures the daily operation, maintenance and safety. Ensures highest customer service at all times Location: Dubai and Abu Dhabi

ROLE PROFILE

Ensure proficient up to date knowledge of Global Snow products, promotions and services

Perform suggestive selling and advise and assist customers with sales and bookings

Handle customer complaints and queries

Keep your workplace safe, clean and presentable at all times

Perform any other reasonable tasks as requested by your Manager

Protect their own health, safety and wellbeing and anyone or anything that may be affected by their acts or omissions

Requirements

Be available to work shifts, and on weekends and public holidays as per the roster

Strong communication skills

Customer service orientation

Minimum High School Certificate

What We Offer

At Majid Al Futtaim, we're on a mission to create great moments, to spread happiness, to build, experiences that stay in our memories for a lifetime. We're proud to say that over the past 27 years, we have built a reputation as a regional market leader in what we do. Join us!

Work in a friendly environment, where everyone shares positive vibes and excited about our future.

Work with over 50,000 diverse and talented colleagues, all guided by our Leadership Model.

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