# **United Arab Emirates Jobs Expertini®**

## **Customer service representative**

# **Apply Now**

Company: TASC Outsourcing

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

## **Job Description :**

Our client is a leading company in Retail Industry. They are now looking fourstomer

Service Executive o join them.

## **Roles & Responsibilities:**

Conduct and manage inbound and outbound calls and chats in a timely manner.

Identify client needs / concerns, clarify information, and provide solutions.

Take advantage of opportunities to upsell services.

Manage customer bookings always provide top-notch customer service.

Achieve monthly KPIs and targets.

#### Preference:

Arabic Speakers

**Immediate Joiners** 

Proven work experience as a salon receptionist / salon call centre or similar role.

#### **Qualifications:**

Any Bachelor's Degree.

Excellent communication abilities (verbal, phone, and WhatsApp) with a customer service attitude.

The ability to stay focused, review work, and share only accurate details with guests.

Microsoft office knowledge (teams, excel, word).

## **Benefits:**

Visa

Insurance

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