

Customer Service Specialist Jobs In Dubai | EdAid

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Company: EdAid

Location: dubai

Category: other-general

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About the job

EdAid is looking for a Student Success Specialist to join our growing team. The EdAid Team works across the globe, including Dubai, Toronto and London, and is looking for a new team member for our growing team based in Dubai. In this role, you will be our first line of support for students throughout the EdAid journey – from the point of application for a payment plan until the student's final payment. You will work in the Student Success Team, collaborating with other teammates and colleagues to develop, maintain and improve the student experience through effective communication, empathy and understanding.

RequirementYou're patient, compassionate and curious

You have prior customer-facing experience

You put the customer first

You're hands-on and comfortable working at a pace

You have excellent written and spoken English

You're an independent worker but know how to collaborate and support your team

You're not afraid to make mistakes, but also know how to learn from them

You're comfortable working in a fast-paced environment, wearing multiple hats and working cross-functionally with other teams#J-18808-Ljbfrr

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