

Customer Solutions Support Supervisor Jobs in Dubai

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Company: DHL Express

Location: dubai

Category: other-general

Customer Solutions Support Supervisor Jobs in Dubai

Job Responsibilities:

Maintain all Electronic Shipping Solutions and deployed hardware are at agreed operational performance levels.

Resolve problems either through personal action or by organising resolution through the ITSC Helpdesk or a third party vendor.

Ensure all new Electronic Shipping Solution and/or new releases which are tested and signed-off are rolled out in a timely manner.

To ensure the functionality and accessibility of all shared peripherals such as printers, plotters, scanners, etc.

Job Requirements:

Experience in implementing and supporting Customer integration solutions, electronic shipping solutions and related projects.

Customer and end-user focused.

Strong technical and analytical skills with knowledge on API and EDI solutions

Creative problem solving skills and an ability to work conceptually.

#J-18808-Ljbffr

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