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Customer Success Specialist Jobs in Dubai | Aramex Careers

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Company: Aramex

Location: dubai

Category: other-general

Customer Success Specialist Jobs in Dubai | Aramex Careers For More Top Organization Jobs Click Here Job Responsibilities: Focal point for customer's shipping requests for land, sea and air freight. Coordinate with internal operations on all shipping requests.

Provide freight solutions to customers for land, sea and air freight.

Develops relationships with allocated customers

Manage end to end shipment life cycle liaising with all internal and external stakeholders

Proactively informs customer on shipment status, exceptions and provides intermediate updates on incident solution

Provides spot quotations and closes contract Job Requirements: 3-5 years' experience in Freight Forwarding / Freight in general – mandatory experience

2-5 years' experience of Customer Service preferably handling key business clients

Good product knowledge (land, sea and air freight)

Working knowledge of transportation management systems (TMS) #J-18808-Ljbffr

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