

Design Engineer Jobs in Dubai | Al Futtaim Careers

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Company: Al Futtaim

Location: dubai

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1- Design Engineer

Job: Full Time

Location: Dubai, UAE

Description:

The Genesys developer will be responsible for working on solutions and development of Genesys engage custom applications. The Genesys developer shall Analyze, Design, Build, test and deploy the software developed for Genesys Contact Center business of AI Futtain Technologies. Development will primarily using Genesys Engage.

Job Responsibilities:

Develop the IVR code from pre-defined requirements

Designing and developing complex requirements to accomplish business goals

Ensures that software is developed to meet functional, non-functional, and compliance requirements

Ensures solutions are well designed with maintainability/ease of integration and testing built-in from the outset

Continuously upgrade the skills by self-learning and on job training.

Job Requirements:

Strong knowledge of Genesys contact Center technologies

Solid skills in Java skills and/or J2EE

5+ years of experience with Genesys technologies, most importantly Composer (application development)

Prior hands on development experience required in Java, J2EE, Spring, Python, JavaScript

Nice to have Routing, Reporting, SpeechMiner, Agent Desktop, InfoMart, Outbound Dialer experience

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