Deskside Engineer Jobs In Dubai | Cognizant

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Company: Cognizant

Location: dubai

Category: other-general

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About the job

A minimum of 4 years' experience of IT support in a corporate environment.

Troubleshooting in a corporate computing environment.

Investigation and diagnostic skills.

Microsoft Windows 10.

Microsoft Office 365 suite of Applications & Teams.

iPhone / iPad Technology and mobile apps.

General user administration tasks.

Data/voice cabling and patching.

Citrix XenApp/XenDesktop working experience.

Requirement

Experience working with Legal tools in the legal sector.

iManage Document Management System

Service Now ticket logging

Microsoft Certified Desktop Support Technician (MCDST) or above.

Working knowledge of ITIL/Service management best practice.

Accredited ITIL certification (Foundation level).

Experience in leading small projects.

#J-18808-Ljbffr

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