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Desktop Support Engineer Jobs In Dubai UAE 2023 | TASC Outsourcing

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Company: TASC Outsourcing

Location: dubai

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Description:

We are looking to hire a skilled desktop support engineer to assist our clients with computer hardware and software issues. You will be required to work on-site or via remote connection and assist with hardware installations, software upgrades, systems integrations, and basic IT-related issues.

Responsibilities:

Responding to client support requests.

Contacting clients to find out the nature of the problem.

Traveling to the client's location or connecting via a remote link.

Troubleshooting hardware and software issues.

Installing and maintaining hardware and computer peripherals.

Installing and upgrading operating systems and computer software.

Requirements:

Bachelor's degree in computer science or information technology.

Proven work experience as a desktop support engineer or support technician.

Advanced knowledge of computer hardware systems, chipsets, memory modules, and peripherals.

Knowledge of popular operating systems, software applications, and remote connection systems.

Ability to solve complex hardware and software issues.

Ability to travel and work after hours when necessary.

Excellent interpersonal skills.

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