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Desktop Support Engineer Jobs In Dubai UAE | NAFFCO

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Company: NAFFCO

Location: dubai

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Desktop Support Engineer Jobs In Dubai UAE | NAFFCO

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We are looking to hire a skilled desktop support engineer to assist our clients with computer hardware and software issues. You will be required to work on-site or via remote connection and assist with hardware installations, software upgrades, systems integrations, and basic IT-related issues.

Responsibilities:

Responding to client support requests.

Contacting clients to find out the nature of the problem.

Traveling to the client's location or connecting via a remote link.

Troubleshooting hardware and software issues.

Installing and maintaining hardware and computer peripherals.

Installing and upgrading operating systems and computer software.

Requirements:

Bachelor's degree in computer science or information technology.

Proven work experience as a desktop support engineer or support technician.

Advanced knowledge of computer hardware systems, chipsets, memory modules, and peripherals.

Knowledge of popular operating systems, software applications, and remote connection systems.

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