

United Arab Emirates Jobs Expertini®

Digital Program Manager, ADIB@Work

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Company: ADIB

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

The role will include project/initiative scoping, project updates, troubleshooting & delivery. This is a key role and is required to drive the major strategic change of developing digital capabilities to acquire payroll relationships for the bank. This includes B2C solutions for convenient digital onboarding, B2B solutions to allow employers to upload employee details and generate account numbers, innovative digital solutions for specific cases, including new to UAE employees (who do not emirates IDs in hand yet) as well as Non-residents joining key corporates.

Key Accountabilities of the role:

RESPONSIBILITIES:

Articulate the scope of projects, including BRDs & process maps.

Lead prioritization discussions for the business team.

Prepare the business case, including budgets and revenue projections.

Establish key project criteria metrics & milestones.

Monitor progress and establish early warning triggers to pre-empt slippages.

Accurately cope projects.

Manage project risks and shortfalls.

Manage stakeholders across Retail, as well as the wider Group.

Organize project meetings.

Facilitate project comms, including update of action items.

Find solutions when faced with technical or risk appetite obstacles.

Specialist Skills / Technical Knowledge Required for this role:

Strong inter-personal skills

Strong negotiation and presentation skills

UX & Customer journey mapping skills

Financial modeling, budgeting, and forecasting skills.

Ability to collate & interpret data.

Ability to gather information.

Results oriented: is self-motivated driven by the need to succeed.

Personal organization: demonstrates high levels of personal organization, delivering on time.

Plans effectively to deliver goals.

Previous experience required (if any):

University Degree.

A minimum of 5 years of experience in a related field which could include client relationship management, sales, digital, IT, data analytics, or related roles within the banking or financial services sector.

Previous experience in a digital banking function would be +

A good understanding of retail banking products, processes and operating norms in the UAE

Proficiency in MS office (Excel & PowerPoint)

Working knowledge of system architecture, programming tools & digital ecosystems

Excellent communication and presentation abilities.

Results-oriented mindset and a track record of driving project delivery.

Ability to conduct market benchmarking and user journey assessments for peer/comp comparisons.

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