

United Arab Emirates Jobs Expertini®

Digital Telecommunications Operations Specialist - UAE National

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Company: Michael Page International (UAE)

Location: dubai

Category: other-general

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[Dubai Permanent](#) An exciting new role with a regional mandate for an international bank. Must possess experience in communication & collaboration tools. [About Our Client](#) An international bank with a global reputation who are embarking on a significant systems migration journey and looking for the right talent to deliver this on the ground. [Job Description](#)

[Collaborate with key internal stakeholders \(e.g. engineering team, security team\) to ensure proposed solutions are delivered in line with global standards of the bank. Hold accountability for voice services, becoming the go to person to resolve issues and escalate concerns as required in the governance framework. Prepare and maintain high-calibre project documentation detailing the latest progress and identifying appropriate risk mitigation activities. Manage local vendors/suppliers and monitor they are delivering on requirements as described in SLAs. Responsible for maintaining required artifacts and information for relevant regulatory bodies. Ensure solutions proposed are aligned with the overall mid and long term aspirations of the bank.](#)

[The Successful Applicant](#) Must have between 3-5 years experience in Information Technology with a specific focus on collaboration and communication tools. A bachelors degree in Information Technology, Computer Sciences or Systems Management is highly preferred. Excellent interpersonal skills, with the ability to reframe complex technical language to ensure understanding amongst different stakeholders. Experience in delivering Cisco, Genesys, MS Teams etc solutions and managing phased rollout/integrations across

multiple departments and geographies UAE National with Family Book. Fluent in Arabic & English Excellent time management skills that enable you to prioritise key tasks at pace What's on Offer Competitive tax free salary Opportunity to work for an international bank in a role that covers the Middle East and Northern Africa AED45,000 - AED55,000 per month (AED540,000 - AED660,000 per year) AED30,000 - AED40,000 per month (AED360,000 - AED480,000 per year) Michael Page International (UAE) Limited, Registration No. 0207 a DIFC registered company. Al Fattan Currency House Tower -1. Dubai International Financial Centre (DIFC)., Office No. 202, Dubai, #J-18808-Ljbffr

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