

United Arab Emirates Jobs Expertini®

Director of Recreation

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Company: IHG Hotels & Resorts

Location: abu dhabi

Category: other-general

Develop and implement strategic plans for recreation and marina services to align with the overall objectives of the hotel cluster. Oversee the day-to-day operations of recreational facilities and marinas, ensuring seamless and exceptional service delivery. Provide effective leadership to a diverse team, including recreation staff and marina personnel. Foster a positive work environment that encourages teamwork and professional growth. Elevate the guest experience by introducing innovative recreational programs, entertainment, and marina services. Continuously seek ways to exceed guest expectations. Ensure all recreational activities and marina operations comply with relevant regulations and safety standards. Implement protocols to maintain a secure environment. Develop and manage budgets for recreation and marina departments, optimizing resources while maintaining service excellence. Collaborate with other hotel departments to create integrated guest experiences and effective promotional campaigns. Provide ongoing training and development programs for staff to enhance their skills and ensure a high level of service competency. Prepare regular reports for senior management, highlighting key performance indicators, guest feedback, and areas for improvement.

#J-18808-Ljbffr

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