

United Arab Emirates Jobs Expertini®

Dispatcher

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Company: Kitopi

Location: Dubai

Category: healthcare-practitioners-and-technical

Kitopi is the world's leading tech-powered multi-brand restaurant. With a mission to satisfy the world's appetite, Kitopi operates a portfolio of both invested and franchised F&B brands, serving as enablers in the food market by helping brands to grow and scale, both in the delivery and dine-in space. Launched in Dubai, UAE in January 2018, Kitopi has grown to become one of the greatest success stories in the cloud kitchen and food tech space. In July 2021, Kitopi announced its \$415 million Series C funding round, led by the world's largest technology-focused investment fund, Softbank Group Corp's Vision Fund 2. This investment catapulted Kitopi to the prestigious Unicorn status, making it the fastest Unicorn to have emerged from the MENA region. As a leading food-tech business, Kitopi's growth has been largely fueled by its innovative and scalable software solutions. Kitopi's kitchens are powered by its proprietary Smart Kitchen Operating System (SKOS) - an in-house suite of applications that optimizes cloud kitchen operations in real-time. As part of its growth roadmap, technological innovation, data science, artificial intelligence, and robotics will take center stage as Kitopi continues to reinvent the food industry as we know it today. With over 4,000 employees, Kitopi currently operates 200+ locations across the UAE, KSA, Kuwait, Bahrain, and Qatar, and runs its engineering hub in Krakow, Poland, its robotics hub in Denmark, and its global customer experience center in Dubai, UAE. **AWJ**, a Kitopi company, is a fast-growing Food & Beverage Group of popular home-grown Middle Eastern, Mediterranean, and international dining concepts. Established in 2014, AWJ is on a mission to satisfy the world's appetite to create joy. Headquartered in Dubai, AWJ embarked on its culinary journey with five unique concept brands – all strategically located across popular tourist and dining destinations across

Dubai. AWJ has since expanded its presence to the Kingdom of Saudi Arabia and the USA through both owned and franchised locations. AWJ future plans include identifying and exploring key regional markets in Europe, North Africa, and the USA, bringing in cutting-edge technologies, experimenting with traditional and innovative flavors, and blending diverse culinary traditions to create unique and enticing dining experiences. A Dispatcher ensures that all food orders are prepared in a timely manner and according to menu and customer specifications. A Dispatcher may also finalize the presentation of the order and test the temperature of the food. To keep orders flowing from the kitchen to the bike drivers, a Dispatcher directs kitchen runners and bike drivers who are delivering completed orders

What you'll do?

Verifying orders and arranges transportation.

Organizes item order by editing for price, promotions, and special diet compliance.

Checking stock to determine inventory levels, anticipating delivery requirements, and placing/expediting orders.

Examines the food items, destination, route, rate, and delivery time.

Verifies food order for deliver by matching bills and reconciling quantities while noting discrepancies.

Keeps customers informed by forwarding notice of their food order availability, delivery method, and current status; and answering questions.

Protects the organization's reputation by keeping pricing, promotion, purchase order, and credit-limit information confidential

Receive orders from clients relay them to the kitchen, monitor progress and ensure that the kitchen puts out the dishes according to the ticket's specifications.

Monitors sanitation and proper temperatures while additional requirement is prepared.

What are we looking for?

Minimum high school academic.

Experience minimum 1-year similar position.

Attention to detail

Positive, dynamic, creative, and dedicated team player with the ability to work in a multicultural environment and under difficult condition, while possessing following additional competencies.

Understanding the Job requirement.

Taking Responsibility.

Adaptability.

Teamwork.

Multitasking.

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