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Duty Manager | Anantara Hotels, Resorts and Spas Abu Dhabi

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Company: Anantara Hotels, Resorts and Spas

Location: abu dhabi

Category: other-general

Duty Manager | Anantara Hotels, Resorts and Spas Abu Dhabi

Since the Anantara experience was born in 2001 in Thailand, operating within one of Asia Pacific's largest lifestyle companies Minor International, we have successfully expanded to Anantara Hotels & Resorts across Vietnam, China, Indonesia, the Maldives, the Middle East and Africa. As a result of our evolution, we attract passionate people looking to discover a meaningful, rewarding career and capitalise on our continued growth.

Should be a strong and experienced hotel ambassador who excels at maximizing the experience and satisfaction of the hotel guests. You will be responsible for taking care of our guests and our team members by coordinating all operations of the hotel. You will ensure that all team members are up to date with the current knowledge of all the hotel products and services including room types, rates, facilities, food and beverage outlets, spa and health club. You will monitor all arrivals, ensuring all guest requests are carried out smoothly and that all reservations are dealt with as efficiently as possible.

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Qualifications

College degree in hotel management or related field

Previous experience in Front Office as Duty Manager for at least 2 years

Strong communication skills in English as well as other language skills such as German/Italian/Chinese/Arabic languages

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