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Duty Manager Jobs in Fujairah | DoubleTree By Hilton Careers

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Company: DoubleTree By Hilton Location: fujairah Category: other-general

Duty Manager Jobs in Fujairah | DoubleTree By Hilton CareersDescription:

A Duty Manager works closely with Guests to greet, converse, and assist with enquiries,

especially when VIP Guests, long-stay Guests, and others are in the hotel lobby.

Job Responsibilities: Occupy the hotel lobby and other public areas, particularly at busy times

Engage Guests in conversation and provide general assistance

Manage, record, and resolve promptly all Guest complaints

Meet and greet VIP Guests and major corporate clients upon arrival

Coordinate the services and special facilities provided to long-stay GuestsJob

Requirements:Previous supervisory experience in Front Office within the hotel/leisure/retail sector

Good knowledge of Health and Safety and security procedures

Calm, efficient and the ability to work well under pressure

Excellent leadership skills and exceptional communication skills#J-18808-Ljbffr

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