

Education Instructor

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Company: Miral

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Job scope:

Coordinates a specialty area such as curriculum development, colleague training, science writing, video production, or graphic design

Creates new Education Department content (., an interactive, student-centered learning experience on invertebrates and ocean literacy)

Engages, motivates and interacts with guests and students

Conducts Education Programs for special events and daily operations in collaboration with other departments

Conducts outreach programs and promotional targets with other departments and is the point of contact as department representative at events

Conducts facility and Yas SeaWorld Research and Rescue Center tours, including VIPs and program evaluations

Prepares and maintains education program materials

Works closely with the Education Support Manager in order to deliver transformational zoological programming, ensures offerings are relevant and compelling to today's audiences in content and delivery

Operates independently with minimal supervision while providing excellent guest service and

innovating new experiences

Initiates interaction with guest to proactively provide animal and information about the facility

Monitors guest and animal safety in coordination with the Zoological animal team

Maintains cleanliness and organization of the workplace for designated areas

Maintains knowledge of the facility, updates, and promotions

Responds to guests' queries/complaints with effective resolution under Education Leadership guidance

Provide guidance to Education Specialists & Education Assistants in their duties.

Completes all required trainings and maintains professional development and competencies

Fosters a culture of human and animal safety, follows all safety policies and practices inclusive of PPE

Assists with all trainings of new colleagues as needed

Perform other duties as assigned

To be considered for the role, you will need to have:

Bachelor's degree in animal sciences, education, other natural sciences or equivalent experience

2 years of experience as an instructor or equivalent experience

Excellent skills in customer/guest interaction, including resolution of problems

Demonstrated applied knowledge of educational principles and instructional design models

Demonstrates strong verbal communication skills and enthusiastically share a passion for the environment with guests

Demonstrates appropriate methods and strategies to take action in unstructured situations even in the absence of clear direction

Strong public speaker, with the ability to readily adjust to large crowds of guests

Proficient in current computer applications, including MS Office (Word, Excel and Power Point)

Fluency in English; excellent spoken and written skills

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