

Executive Customer Relations Specialist – UAE National | Amazon Careers

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Company: Amazon

Location: , Dubai, United Arab Emirates

Category: other-general

Executive Customer Relations Specialist – UAE National | Amazon Careers

Responsibilities:

Respond to enquiries from corporate executives, government authorities in addition to resolving contacts (received through any channel)

Provide advice to CS floor staff, regarding escalated contacts

Communicate effectively and professionally with other departments in researching

complaints and acting as CS resource

Requirements:

A relentless obsession for the customer

Excellent English communication skills both verbal and written

Prior experience in Customer Service

Demonstrates flexibility in work hours based on scheduling needs and customer demands.

#J-18808-Ljbffr

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